

Hibbing Public Utilities
 Policy Number: CUST105Customer Due Dates
 Date: November 22, 2011

Subject: Customer Due Dates

HPUC has increased the number of days all bills are due from 21 or 22 days, to 24 or 25 days. Bills that were normally due on the last day of the month will now be due by the third of the following month, thus allowing customers on Social Security to receive their monthly check before their bills are due; not before, as was previously the case.

The chart below reflects this change:

UTILITY BILLING CYCLE/DUE DATES						
NEW CYCLES	OLD CYCLES	APPROX. CUSTOMER COUNT	PERIOD DATE	DUE DATE	DIRECT PAY GROUP	# OF DAYS
1	1 thru 5	2104	8th	3rd	4	25
2	6 thru 10	1925	15th	10th	1	25
3	11 thru 14	1774	22nd	17th	2	25
4	15 thru 19	<u>2734</u>	31st	24th	3	24
		8537				

Adopted by Commission Action