

TO: Honorable Commission Official
FROM: Jean M. Lane, Director of Finance *Jean M. Lane*
RE: Introduction to the Commission Materials Handbook

I would like to welcome and thank you for your interest in becoming a member of the governing body of the Hibbing Public Utilities Commission. This resource material is given to assist your transition as a Commission member.

2018 brings great opportunity due to the PPA Termination Agreement with Xcel Energy and the Laurentian Energy Authority. We are continuing to prepare short-term operation plans for each of the utilities, and a strategic long-term plan to insure the most cost effective and reliable Utility operation.

These are challenging times. We at the Hibbing Public Utilities realize our role in the local economy and understand the importance of continuing reliable and cost effective service to our customers and our community. We understand that reliable service is essential to individuals, businesses and industry and that utility costs impact budgets. HPU will strive to be a Utility of the future which is flexible, opportunistic, and engaged in values for customer long-term sustainability.

The skilled and talented employees at the Hibbing Public Utilities remain committed to fulfilling our mission of providing quality service at competitive rates. Our efforts have and will focus on the best possible operation for today and will chart a course that insures that your Utility will remain a valuable resource to the City of Hibbing and its residents into the future.

Thank you, and please feel free contact me if you have any questions or need assistance in any way.

JML/pll

cc: Commission

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