

Subject: TREES AND VEGETATION

The HPUC will trim trees or vegetation that interfere with electrical wires at no cost to the customer. The customer is responsible for clean-up of the branches and debris following trimming or removal of trees or vegetation by the HPUC.

On Utility Easement:

The HPUC will trim or remove trees and vegetation conflicting with electrical wires on the electrical power easement. The HPUC will work with the property owner and will attempt to retain a portion of the tree or vegetation whenever possible. The HPUC will make the final decision on judgements concerning the trimming or removal of trees or vegetation on the easement.

On Customer Property:

1) Trees

- a. The HPUC will trim a tree conflicting with electrical wires on a customer's property at no charge to the customer, but will not remove or pay for the removal of a tree that near electrical wires.
- b. If severe weather or other conditions cause a tree or tree branch to come down on electrical wires, the HPUC will trim the tree and will disconnect, repair, and reconnect the electrical service at no cost to the customer.
- c. If a customer refuses to trim or remove a tree conflicting with electrical wires at the request of the HPUC, the customer is responsible for the cost of HPUC time and materials in the event the tree causes a power outage or other utility problem.
- d. If a customer is taking down a tree on their property, the HPUC will assist in the tree removal process by disconnecting and reconnecting the electrical wires at no cost to the customer.

2) Vegetation

- a. The HPUC will trim or remove vegetation conflicting with electrical wires on a customer's property at the customer's request. If vegetation is the cause of a power outage at the customer's residence, the HPUC will repair the electrical wires and trim the vegetation at no expense to the customer.