

**Subject: METERING AND BILLING**

1. A customer is defined by the HPUC as an individual, business, partnership, or governmental agency supplied with utility service at one location. Utility service supplied at more than one location will be metered and billed under separate accounts.
2. If a customer owns or manages several buildings in various locations that are not in close proximity to each other as a single business, each building will be metered and billed as a separate account.
3. If a customer owns several buildings adjacent and in close proximity to each other in the operation of a single business, the customer may have one service connection to provide utility service to the entire group of buildings. All of the buildings will be on the same meter and billed together as one account.
4. If a customer owns several buildings that are separated by a street, alley, or highway in the operation of a single business, the customer may have one service connection to provide utility service to the entire group of buildings. The customer must pay for the costs of installation and materials necessary to provide one service connection in this situation.

**Sub-metering**

Sub-metering is not allowed by the HPUC. Utility service will not be supplied to the owners, tenants, or occupants of any building through a master meter for sub-metering or resale to the tenants or building occupants.