

Hibbing Public Utilities
Policy Number: CUST050location
Date: May 1, 2004

Subject: LOCATION OF UNDERGROUND FACILITIES

Upon request, the HPUC will provide the location of existing underground electric, steam, water, or gas facilities to assist excavators, contractors, and homeowners in their building projects. The HPUC is not responsible for any costs associated with damage to facilities as a result of the activities of the excavator, contractor, or homeowner.

Customer Procedure:

- 1) Customer calls Gopher State One-Call at **1-800-252-1166** and places an order for locating underground utility service facilities.
- 2) Gopher State One-Call notifies the HPUC Engineering Department by fax of the customer request for underground locations.
- 3) The HPUC Engineering Department locates underground facilities by using information, maps, and locating equipment.
- 4) Underground facilities are located at no cost to the customer.
- 5) Excavations shall be done according to G.S.O.C. policies and procedures.

Adopted by Commission Action