

Hibbing Public Utilities
Policy Number: CUST071linerepairs
Date: May 1, 2004

Subject: ELECTRICAL SERVICE LINE REPAIRS

Overhead Repairs

The HPUC is responsible for the maintenance and repair of all overhead service drop conductors up to the customer's service entrance conductors.

Underground Repairs

The HPUC is responsible for underground service repairs up to the customer's point of service or the meter base. This includes 400 amp secondary services from a pole to a CT cabinet. The only customer-responsible exception to this is the secondary that was installed by the customer from a pad mounted transformer (examples: Hibbing Super 8 Motel and Hibbing High School football field).

The HPUC is responsible for the unique meter bases located in front yards and underground repairs to the residences in Jewel Addition.

Customers are responsible for restoring the ground after underground repairs are made by the HPUC.

Adopted by Commission Action

