

Hibbing Public Utilities
Policy Number: CUST004directpayment
Date: October 13, 2015

Subject: DIRECT PAYMENT PLAN

Customers can choose to have their monthly utility payment withdrawn directly from their bank account at no extra charge by enrolling in the HPUC's Direct Payment Plan.

Direct Payment Plan – Procedure:

Customers must sign up for the Direct Payment Plan will be given a withdraw date each month depending on their account number. If any withdraw date falls on a weekend or holiday, the withdrawal is made on the following Monday. Customer withdrawals are made on one of the following dates:

- 1) 3rd day of month
- 2) 10th day of month
- 3) 17th day of month
- 4) 24th day of month

The customer's monthly bill notes the amount and withdrawal date of the upcoming withdrawal each month.

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Adopted by Commission Action