

ATTENTION: HOMEOWNERS/RENTERS

ALL RENTERS ARE REQUIRED TO PAY A METER DEPOSIT OF TWICE THE AVERAGE BILL FOR THE PREVIOUS 12 MONTH PERIOD. THIS IS RETAINED HERE FOR TWO YEARS OF GOOD CREDIT. IF YOU ARE MOVING FROM ANOTHER ADDRESS WHERE YOU HAVE HAD SERVICE FOR A CONSECUTIVE TWO (2) YEAR PERIOD WITHOUT DELINQUENCY, THE DEPOSIT IS WAIVED. THE RENTER EARNS ANNUAL INTEREST ON THEIR DEPOSIT MONEY WHICH IS CREDITED TO THEIR ACCOUNT YEARLY IN JANUARY, AND/OR APPLIED TO THEIR FINAL BILL WHEN MOVING OUT.

METERS ARE SCHEDULED TO BE READ MONTHLY. FOR UNFORE-SEEN REASONS, THE SCHEDULED DATE MAY BE CHANGED OR ALTERED. YOU MAY READ THE METERS YOURSELF ON THE SCHEDULED DATE AND CALL THEM IN; 262-7710, DROP THEM OFF, OR USE OUR INTERNET POSTING OF READINGS. THERE ARE CUSTOMER READING CARDS AVAILABLE FOR YOUR USE IN THE OFFICE. PLEASE KEEP YOUR METERS ACCESSIBLE AND FREE OF SNOW IN THE WINTER.

GARBAGE INQUIRIES AND RECYCLING INFO: 262-3486, EXT. 711

PLEASE NOTE THE DUE DATE ON YOUR STATEMENT. IF YOU ARE LATE IN PAYING YOU MUST PAY THE AMOUNT DUE AFTER DUE DATE (WHICH INCLUDES A 5% PENALTY).

WE HAVE FOUR DROP BOXES FOR PAYMENTS AT THE FOLLOWING LOCATIONS: PUC DRIVE-THRU PARKING LOT; THE PUC SOUTH ENTRY FOYER; SUPER ONE GROCERY; & WALMART GROCERY FOYER. ALSO AVAILABLE: SENIOR CITIZEN DISCOUNT, EQUAL PAY, DIRECT PAYMENT FROM YOUR BANK, VISA/MASTERCARD & DISCOVER, & ONLINE BILL PAY, PLEASE INQUIRE.

MOVING OUT

WHEN YOU PLAN ON MOVING OUT, YOU MUST NOTIFY THE HPUC AT LEAST 48 HOURS PRIOR TO MOVING BY PHONING 262-7712, SO THAT WE CAN CLOSE YOUR ACCOUNT.

HIBBING PUBLIC UTILITIES, PO BOX 249, HIBBING, MN 55746

www.hpuc.com

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