

Hibbing Public Utilities

Refund Policy

Once your utility account with Hibbing Public Utilities (HPU) has been terminated, if all charges, payments, and assessments have been applied to your final bill, and your account has a credit balance, that credit balance will be refunded to you. You must provide the HPU with a correct forwarding address. Any checks sent back to us will be sent to the Minnesota Department of Revenue after 12 months. Questions regarding charges on your utility account should be directed to: Billing Department
Hibbing Public Utilities 1902 6th Ave. E. Hibbing, MN 55746 or call 218-262-7717.