

Hibbing Public Utilities

Privacy Policy

It is the policy of Hibbing Public Utilities (HPU) that personal information, such as your name, personal postal and e-mail address, or personal phone number is private and confidential. Because your privacy is important to us, we maintain privacy policies to protect your personal information.

Website Privacy Policy

By using this site, you consent to the term of our privacy policy for the collection, use or disclosure of your personal information. We do not collect, use, or disclose your personal information for any purpose other than those identified below, except with your consent or as required by law.

Each time a visitor comes to this website; our web server collects and logs certain information. These access logs are kept for a reasonable amount of time and include, but are not restricted to your machine's TCP/IP address, your username (if applicable) date, time, and files accessed. They are not sold or shared in any way to third party organizations. Please note: Our website does contain outside links. When you link to another website you are subject to that websites privacy policy. Also be aware that the information you obtain from those websites are not under the control of HPU. These links are provided only for the user's convenience. If you using online bill pay and account access you are doing so using a secured server.

HPU is not responsible for any damage that may arise from use of or inability to use, this website and/or the information contained therein.

Personal information, such as your name, personal postal and email address, or personal telephone number is collected only when you voluntarily provide it. The personal information you provide is only used by the department making the request. Personal information will not be sold to any third parties or used in any third party bulk mailings.

Consistent with the Federal Children's Online Privacy Protection Act of 1998 (COPPA), we will never knowingly request or link to any site that request personally identifiable information from anyone under the age of 13 without requesting parental consent.